

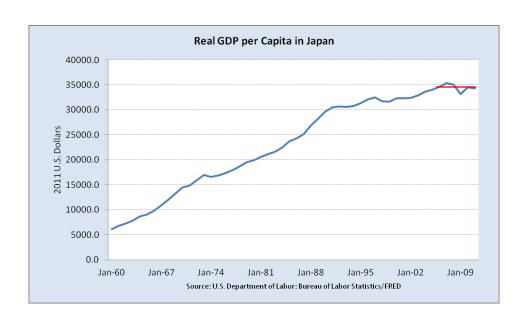
Risk Management: Taking blinders off OR putting them on?

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Risk to objectives - lives and livelihoods





YOU can make a difference

- YOUR skill
- YOUR creativity
- YOUR passion

Save lives and livelihoods

Through your kids' eyes -- youth sports

Real life, real world

- The point is to achieve goals/objectives in an environment given capabilities via a strategy
 - Providing <u>agility</u> to more safely seize opportunity
 - Requires a <u>systems</u> view that seeks to illuminate <u>root</u> <u>cause</u>
- Complicated and catalyzed by:
 - Change
 - Complexity
 - Human fatigue



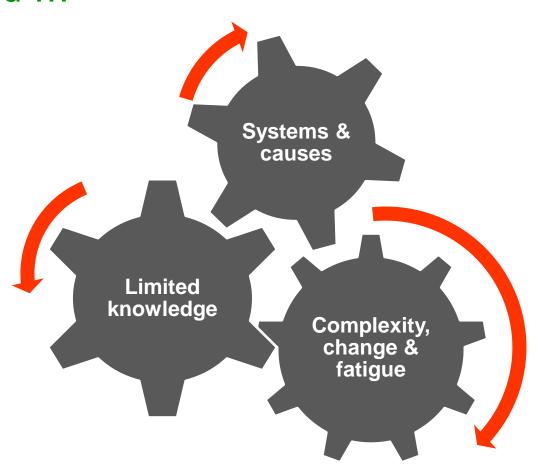
Blinders on...

- Appetite angst
- Registers
- Residual risk
- Material/Significant
- Emerging risk
- Frozen heat maps

Blinders off...

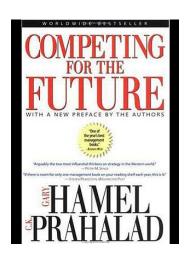
- Performance objectives
- Decisions & activities
- Watch warnings
- Root cause
- Who knows now
- Glowing heat maps

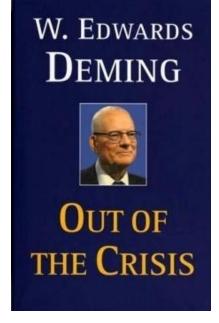
Our world ...

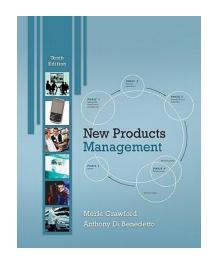


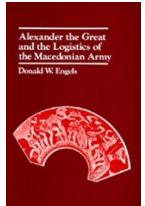
Requires....

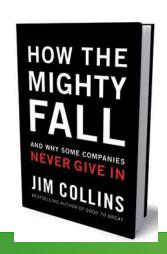
Managing risk in real life -- systems

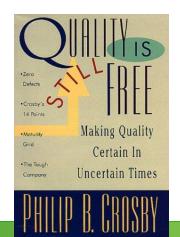


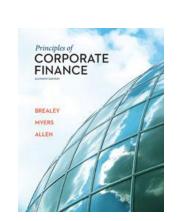


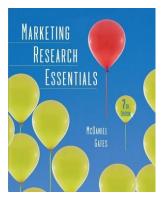




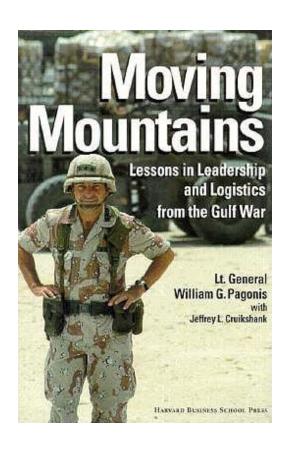




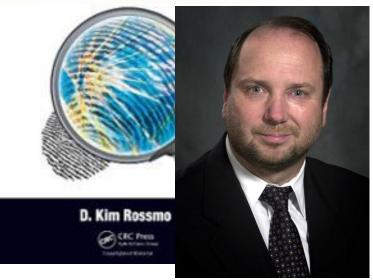




Life and death – proven and practical

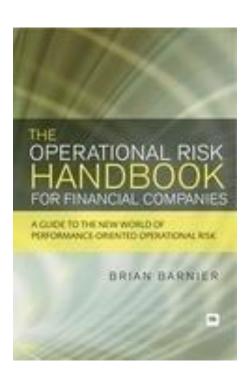






Another practical step in proven history

- Aviation
- Chemical
- Manufacturing
- Medical
- Technology
- Telecommunications
- Board member perspectives
- More...

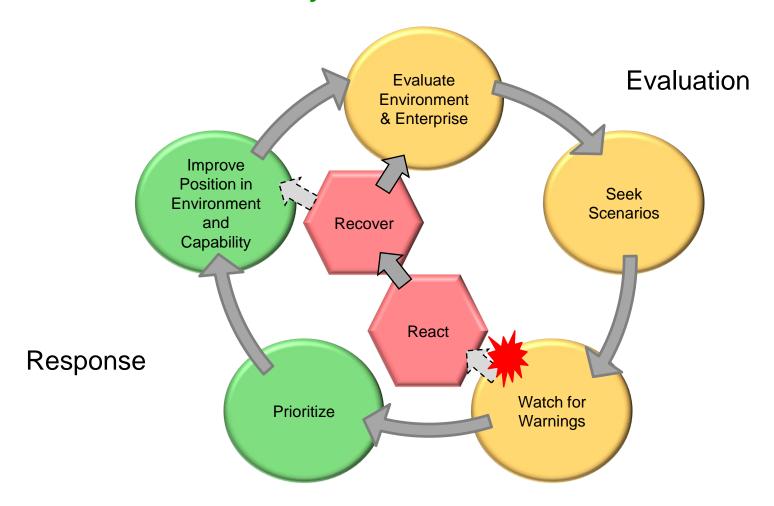


Touchstones

- The best risk management is about managing risk to business performance against specific outcomes or objectives.
- Changing situations may bring gain or loss
- Risk management is not a paperwork exercise for compliance
- Risk management should improve agility, making it safer to move in a changing environment

Source: The Operational Risk Handbook, Harriman House, London 2011

Common sense cycle for the real world



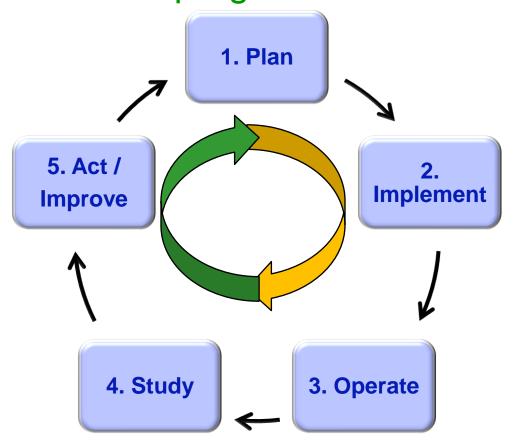
Source: The Operational Risk Handbook, Harriman House, London 2011

Key characteristics of the cycle

- Systems approach multiple causes
 - Difference between system and situation-specific cause
- Sensitive to time and options
- Focuses on <u>business</u>
 - Environment, capabilities and objectives
- Engages organization / crosses silos

Simple shift to performance perspective has practical power

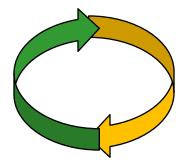
Steps to success in program and active cycles



Credit: Adapted from Walter A. Shewhart / W. Edwards Deming cycle

3 steps toward management of risk

2. Simple process to manage risk



3. Implementation and continual improvement



1. Understand the nature of risk



COBIT concepts encourage this approach

- Business goals and objectives
- Management practices
- Process improvement
- Performance outcomes
- Managing risk to objectives
- Creating business value from IT

YOU can make a difference

Save lives and livelihoods

Continue your learning...

 For analysis, updates, teaching, networking and humor; join the news list, email to

Brian@valuebridgeadvisors.com

- Resource library www.valuebridgeadvisors.com/Writing.html
 - IT Risk Leader resources
 - IT Leaders resources
- Twitter @Brian_Barnier
- The Operational Risk Handbook for Financial Companies, Harriman House, London, 2011.

